BALJINDER SINGH

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* Experience in developing website using CMS like WordPress and OpenCart.
* Have a good fundamental knowledge of React.Js framework.
* Worked with technologies like Php, Html, Css, JavaScript.
* Experience in API (REST) development.
* Worked with both Sql and nosql database.
* Familiar with Android Studio
* [My Portfolio](https://singhsoldier95.github.io/BaljinderSingh/)

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**EDUCATION**

May 2019 – May 2021 **Post graduate diploma in Programming and Web technologies,** Montreal **ISI, L'institut Supérieur d'Informatique**

* + - Courses: HTML, JavaScript, React.js, Node.js, Angular.js, Php, Android, C, C++, JAVA, C#, Docker.
    - Percentage obtained: 81.8%

Mar 2012 – Apr 2016 **Bachelor of Technology in Information Technology, Punjab Technical University** Jalandhar

* + - Courses: OOPS, Database management system, Computer Networking, Operating System,

Data Structure, Java, C++, Software Engineering.

* + - Percentage obtained: 70%

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**INTERNSHIPS**

Nov 2020 – May 2021 **E-Sky** Montreal

Intern, LMS (Learning management system)

* Technologies Used: React.js, PHP, WordPress.
* Customized views on an existing web application.
* Worked on a WordPress website [**MoovinV.**](https://mail.google.com/mail/u/0/?tab=rm&ogbl#search/gurle/FMfcgxwJXfglmzWPkvpcVXFBSMhfbmXx?projector=1&messagePartId=0.1)

Jun 2016 – Jan 2017 **Webcom Systems** Chandigarh Trainee, College management System

* Technologies used: Java, MySql.
* Worked in a team of four to develop a software to manage a college which has two modules: Students and Faculty.
* Added the feature to add and update the date for both of the modules.

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**COURSE PROJECTS**

**Todo List**

* + - Technology used: React.js.
    - This project was made with an idea of its day-to-day usage.
    - User can add the items to to-do list and can even update and delete them.

**Menu Book**

* + - Technologies used: HTML, PHP, CSS, JavaScript, MySql.
    - This project has a theme of selecting creating recipes.
    - It has all the CRUD operations implementation.

[**Here are few projects of mine**](https://github.com/singhsoldier95?tab=repositories)

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**PROFESSIONAL EXPERIENCE**

Oct. 2021-Present **Microsoft 365 Technical advisor, Sherweb** Montreal

* Assist and provide technical support by phone, email or chat.
* Analyze and resolve technical issues related to our Microsoft products and services, notably Office 365.
* Lead customers through service configurations.
* Deliver and follow up on problem resolutions and customer satisfaction.
* Proactively and comprehensively document customer issues in ticketing systems.

Jun 2017 – Jan 2018 **Web Developer, Master Blessing** Jalandhar

* + Worked with senior developers and implement code which is written in PHP.
  + Refactor legacy code to reduce technical debt.
  + Identify and fix bugs that are found within PHP code bases.
  + Ensure code and queries interacting with databases are parameterized.

**TECHNICAL SKILLS**

* Languages, CMS, Sdk’s & Frameworks: Java, C++, php, JavaScript, React.js, Android, MySql, MongoDb, Google direction API, WordPress, OpenCart, Visual Studio Code, IntelliJ.
* Version Control: GitHub, BitBucket.
* Project Management: Jira, Trello
* Software Development Methodologies: Agile.